



Why Work as an... Aviation Ground Handler

A solution for your training needs and career progression

ROLE OVERVIEW

The purpose of the occupation is to ensure the efficient and effective arrival, turnaround and departure of aircraft. Aviation ground handlers work in a number of environments, such as a commercial airport, military base/aerodrome, Royal Navy aircraft carrier or heliport. Aviation ground handlers work in highly organised teams below wing. In their daily work, an employee in this occupation interacts with Members of their immediate team and other airfield stakeholders critical to aircraft arrival, turnaround and departure.

KEY POINTS

- **Level:** 2
- **Duration:** 12 months + End Point Assessment
- **Entry requirements:** You may be required to undertake training in maths and English. See [HERE](#) for more information
- **Career progression:** Options include Aviation Ground Operative, Aviation Ground Specialist and Aviation Movement Specialist

KNOWLEDGE REQUIREMENTS

- The aviation systems and ground service equipment used and the operational procedures
- Emergency procedures (including fire, breaches of security, acts of aggression), common incidents and disruption that may occur in an aviation environment and the appropriate action to take in the event of an incident
- The purpose of a Load Instruction Report (LIR), the key information contained therein and why it is important and relevant to every aircraft movement
- Aircraft serving/turnaround management, aircraft services, pre/post use checks of holds and all hold locks
- How to identify faults or errors and the remedial action to take

SKILL REQUIREMENTS

- Adhere to procedures for identification and safe handling of dangerous goods
- Use the correct marshalling hand signals and techniques required to safely position and manoeuvre vehicles into and around the aircraft
- Undertake the services required to facilitate an aircraft arrival, departure or turnaround and prepare/configure aircraft holds for departure
- Clearly identify and safely deal with carrying baggage of varying weight and size over a continuous period
- Correctly interpret information on a baggage tag and ensure aviation procedures for baggage are followed

BEHAVIOUR REQUIREMENTS

- Has a proactive approach to work
- Treat team, customers and other stakeholders with courtesy and respect
- Work responsibly to keep people safe and operations flowing smoothly, complying with working practices
- Treat equipment and technology responsibly and effectively
- Seeks to treat work areas and equipment with care at all times

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