

Why Work as a... Hairdressing Professional

A solution for your training needs and career progression

ROLE OVERVIEW

The broad purpose of the occupation is to provide a range of hairdressing services that meet client requirements, that are based on a comprehensive consultation, applicable industry tests, whilst maintaining exceptional client care skills, safe working practices, meeting legal, industry and organisation standards, procedures and protocols.

KEY POINTS

- **Level:** 2
- **Duration:** 24 months + End Point Assessment
- **Entry requirements:** You may be required to undertake training in maths and English. See [HERE](#) for more information
- **Career progression:** This apprenticeship provides an ideal entry into the occupation and supports progression within the sector

KNOWLEDGE REQUIREMENTS

- How to maintain effective and safe methods of working and infection control when completing hairdressing services
- Hairdressing culture and career routes
- Hairdressing professionalism, values, industry codes of conduct and ethics
- Ways of supporting the mental health and wellbeing of self and client
- The range and use of products, tools, equipment used in hairdressing services, legal organisational requirements for the safe use and storage
- The hair and skin science behind hairdressing services
- The science behind shampooing, treating, and conditioning the hair and scalp

SKILL REQUIREMENTS

- Use communication and etiquette that meets industry requirements, suits and is appropriate to the organisation
- Advise clients (new and regular) pre, during and after service on the maintenance of the look, complementary services and retail products available in the salon
- Use working methods that promote environmental and sustainable working practices
- Dry and finish hair using a range of techniques to create a range of looks, that meets the intended shape, direction, balance and volume agreed with the client

BEHAVIOUR REQUIREMENTS

- Flexible and adaptable to changing working environments and demands, demonstrates forward thinking to adopting new ways of thinking and working
- Communicates and behaves appropriately, is always helpful and courteous and adapts behaviour in response to each client and situation
- Shows a willingness to learn

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