

Why Work as a... Supply Chain Warehouse Operative

A solution for your training needs and career progression

ROLE OVERVIEW

The broad purpose of the occupation is to handle goods safely in and out of the storage facility. This will involve the unloading of goods from lorries, trains, ships or planes, the identification and checking of the product and then putting it away in a storage location. Operatives will pick products from storage locations to satisfy customer orders. Some products may require repackaging prior to assembly for despatch.

KEY POINTS

- **Level:** 2
- **Duration:** 12 months + End Point Assessment
- **Entry requirements:** You may be required to undertake training in maths and English. See [HERE](#) for more information
- **Career progression:** Options include Procurement and Supply Assistant, Supply Chain Practitioner, and Supervisor roles

KNOWLEDGE REQUIREMENTS



- Methods to ensure safe working, for example, risk assessments, PPE, COSHH and safe systems of work
- Tools, equipment, machinery and delivery systems used for the handling of products, for example manual pallet trolley, battery powered pallet trolley, forklift truck, reach truck, bridge cranes, jib cranes, vacuum and suction lifters, magnetic lifters
- Loading procedures for products including transport weight limits and loading distribution principles
- Organisational procedures for the dispatching of products
- Impact of the sector on the environment. Efficient use of resources. Recycling, reuse and safe disposal of waste
- Materials and resources used in a warehouse. Stock and resource management processes

SKILL REQUIREMENTS



- Conduct risk assessments within the working environment
- Store and pick products in line with organisational procedures
- Communicate with others verbally, for example internal and external customers, colleagues, and managers
- Load and unload products, considering the product that is to be moved and its current and planned destination
- Locate and use operational information, electronic or paper based, required to fulfil contractual requirements
- Select, prepare, and use packaging materials that reduce waste and mitigate environmental impacts

BEHAVIOUR REQUIREMENTS



- Commitment to workplace health, safety, and wellbeing
- Support an inclusive workplace for example, respectful of different views
- Seek learning and development opportunities
- Consider the impact on the environment when using resources and carrying out work
- Take ownership of given work

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