



Why Work as a... Removals Operative

A solution for your training needs and career progression

ROLE OVERVIEW

The purpose of the occupation is to pack items into boxes or crates and move the packed items, furniture, equipment, specialist items and any other customer possessions. They assist with the loading and unloading of items onto and off specially built removals vehicles. For removals going to mainland Europe, overseas or via store, they will need to fill out inventory forms, condition reports and check the items into and out of storage locations.

KEY POINTS

- **Level:** 2
- **Duration:** 12 months + End Point Assessment
- **Entry requirements:** You may be required to undertake training in maths and English. See [HERE](#) for more information
- **Career progression:** Options include Large Goods Vehicle (LGV) Driver and International Freight Forwarding Specialist

KNOWLEDGE REQUIREMENTS



- Methods and modes of transport and auxiliary equipment available within the industry
- Standard operating procedures (SOP). What they are and why they are important
- Personal wellbeing and mental health awareness
- Techniques for moving, handling, packing, loading, securing, and unloading hazardous goods or materials, for example petrol lawn mowers and car batteries
- Principles of using tools, and machinery including wearing and using of personal protective equipment (PPE)
- Documentation methods and requirements – electronic and paper: Condition reports, inventory labelling for removal activities
- Verbal communication techniques

SKILL REQUIREMENTS



- Identify and document hazards and risks in the workplace. Complete risk assessments. Apply control measures to manage risk
- Follow procedures in line with environmental and sustainability regulations, standards, and guidance. Segregate resources for reuse, recycling, and disposal
- Dismantle and reassemble items using tools and equipment in line with company policy
- Load or unload identified goods
- Direct the movement of vehicles or mechanical handling equipment (MHE)
- Follow equity, diversity, and inclusion principles

BEHAVIOUR REQUIREMENTS



- Put health and safety first
- Considers the environment and sustainability
- Support an inclusive workplace for example, respectful of different views
- Team-focus to meet work goals
- Act in a professional manner
- Seek learning and development opportunities
- Respond and adapt to work demands and situations

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