



# Why Work as a... Probation Service Practitioner

A solution for your training needs and career progression

## ROLE OVERVIEW

The purpose of the occupation is to protect the public by contributing to risk assessments that reduce re-offending, safeguard victims and rehabilitate individuals eligible for probation support, through effective engagement and interventions. Practitioners can be based in a variety of locations, including prisons, courts, approved premises, unpaid work, interventions teams or community-based offices.

## KEY POINTS

- **Level:** 3
- **Duration:** 18 months + End Point Assessment
- **Entry requirements:** You may be required to undertake training in maths and English. See [HERE](#) for more information
- **Career progression:** Options include Team Leader/Supervisor, or Operational Manager roles

## KNOWLEDGE REQUIREMENTS

- Sentencing and criminal justice legislation and organisational policies, procedures for probation practice
- The role of probation and rehabilitation in the criminal justice system
- The impact of an individual's personal circumstances on risk of reoffending and harm and the importance of including them in risk assessments
- Methods and approaches for effective engagement with individuals eligible for probation support including the principles of 'person-centred approach'

## SKILL REQUIREMENTS

- Complete risk assessments to inform judgement about risk of harm and reoffending and provide public protection
- Use information to monitor progress of individual plans
- Record gathered information using digital tools, in line with data protection and security of information and adhering to organisational requirements
- Use reflection techniques to enable individuals eligible for probation support to identify their level of participation and progress
- Adhere to public protection and safeguarding guidance and procedures
- Follow organisational equality, diversity and inclusion policies

## BEHAVIOUR REQUIREMENTS

- Demonstrate professional conduct, uphold organisational values, and professional boundaries
- Demonstrate resilience and adaptability when dealing with challenge and changes
- Seek support for own welfare
- Demonstrate and encourage mutual respect, demonstrating inclusive practice and empathy to support individuals eligible for probation support
- Listen actively in all interactions with individuals eligible for probation support and show respect whilst being able to validate, question and reflect on what is being said